



ANAND HOSPITAL & CANCER CARE CENTRE

(A unit of Anand Health Care Ltd.)

21, Community Centre, Preet Vihar, Delhi-110092
Tel. : 22019855, 22019857, 22520480, 22526870

Review

AC (PLG) MPPR
Dairy No. 961
Date 28/05/12

OFFICE OF THE DIR (Plg.)
MPR/TC, D. & J. DELHI-2
Dy.No. 3609
Dated 30/5/12

Date: 25/05/2012

Commr. (Plg) - II
Dairy No. 2003
Date 25-5-12

To,
The Commissioner Planning (I)
Delhi Development Authority,
Vikas Minar, New Delhi

The Commissioner Planning (II)
Delhi Development Authority,
Vikas Minar, New Delhi

**Sub.: Permission for amalgamation of plot no. 21 and 22 at
Community Centre, Preet Vihar, Delhi**

Dear Sir,

Enclosed you will find my letters written to Sh. Tejinder Khanna, Hon'ble Lt. Governor. I would humbly reiterate as already submitted in my previous letters that both the plots are abutting each other and there is no set back in between the two plots and further there will be no change in FAR.

As there has been quite bit delay, I would humbly request you to please expedite the process of amalgamation, so that justice to the cancer patients could be done.

With regards,

(Dr. Purshotam Lal)

MD, AB(USA), FRCP(C), FACM, FICC, FACC, FSCAI (USA)

Director Anand Healthcare Limited

Director Interventional Cardiology & Chairman, Metro Group of Hospitals

Encl. 4

Plg. Secy
25/5/12
AC (MPPR)
28/5/2012
Dr. (MPPR)
Plg. Secy
28/5/12
AD (RSI)



ANAND HEALTH CARE LTD.

REGD. OFFICE : 3173, SECTOR 21-D, CHANDIGARH-160022

HOSPITAL : 21, COMMUNITY CENTRE, PREET VIHAR, DELHI-110092.

PHONES : 22019855, 22019857, 22520480, 22526870

Date: 24/04/2012

Shri. Tejinder Khanna
Hon'ble Lt. Governor
Chairman, DDA
New Delhi

**Sub.: Permission for amalgamation of plot no. 21 and 22 at
Community Centre, Preet Vihar, Delhi**

Respected Sir,

I take the privilege to write this letter requesting permission for amalgamation of plot no. 21 & 22, Community Centre, Preet Vihar, Delhi. I had the honour to meet you a year back on April 20, 2011 along with Dr. Balram Jhakar regarding the request for amalgamation. I also brought your kind notice about the extreme necessity of amalgamation for getting empanelled with CGHS as a cancer unit and also to get the accreditation by NABH for the hospital by Quality Council of India which is mandatory to run any hospital.

I appreciate whole heartedly that you have kindly given a favorable consideration for the amalgamation. I assure you that we will abide by all the rules and regulations regarding FAR as well as Master Planning.

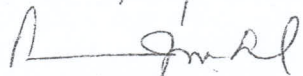
I humbly request you to expedite the permission for amalgamation of plot no. 21 & 22, Community Centre, Preet Vihar, Delhi. As said before both the plots are abutting to each other and there is no set back in between both plots. Further,

*Minutes of
the meeting
L & office
on 27/3/12
with DDA Sr. officers*

both the plots are meant for Nursing Homes and are bought in open auction.

A copy of letter of request dated April 20, 2011 is hereby enclosed for your consideration. Your early approval for the same will help a lot for needy patients suffering from cancer and heart diseases.

With deep regards



(Dr. Purshotam Lal)

MD, AB(USA), FRCP(C), FACM, FICC, FACC, FSCAI (USA)

Director Anand Healthcare Limited

Director Interventional Cardiology & Chairman, Metro Group of Hospitals

Padma Shri, Padma Bhushan, Padma Vibhushan & Dr. B.C. Roy National Awardee by the President of India

Recipient of 'Distinguished Achievement Award of Highest Order' by National Body of Indian Medical Association for performing largest number of Angioplasty/Stenting as a single operator in the Country

Member, Delhi Medical Council

Member, Board of Governors, Medical Council of India

April 20, 2011

The Lt. Governor
Raj Niwas
New Delhi

Sub:- Permission for amalgamation of plot no.21 and 22 at Preet Vihar, Community Centre, Delhi

Hon'ble Sir,

The above said plots were purchased by us in an open auction from DDA measuring 581.56 Sq. Mtrs, lease deed executed in July 1991 and for plot no.22 measuring 581.56 Sq.Mtrs was executed in May 1995 respectively.

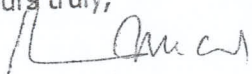
Both the plots are abutting to each other and there is no set back in between both plots. Further, both the plots are meant for Nursing Homes and as said above were bought in open auction. The building construction in plot no. 21 as well as in 22 got recently completed and completion certificate has already been obtained for Plot No.21. Due to the anticipation of practical difficulties in running nursing homes on these two plots the request for amalgamation was made in January 24, 1997 and then in June 26, 1998 with reminders on June 6, 2001, September 3, 2009 and January 7, 2010. I have met personally the Principal Commissioner of DDA as well in this regard. However, no response has been received till date. We have developed the nursing homes as world class centre for the treatment of poor cancer patients at an affordable cost as well as the treatment of heart patients with all the advanced facilities like Angioplasties, Bypass Surgeries, etc. The centre has already been equipped with latest Elekta Triple Energy Linear Accelerator, first of its kind in Northern India as well as Philips Cathlab. Majority of the patients in this area are from CGHS and allied government corporates. It is pertinent to get empanelled with CGHS as a Cancer Unit and for that it is mandatory to have minimum 100 beds for cancer patients. This will not be possible without the amalgamation of these two plots. Further, to get the accreditation of NABH for the hospital by Quality Council of India, the amalgamation is must. It is emphasized that NABH Accreditation is now required to get empanelled with CGHS or allied panel and all insurance companies.

Therefore, your kind intervention is solicited in expediting the matter and granting the amalgamation permission of these two plots as has been granted in the recent case of Muthoot Finance.

We shall be highly obliged if such permission is also granted to us keeping in view the nature of patients we are taking care of.

Thanking you,

Yours truly,



(Dr. Purshotam Lal)

MD, AB(USA), FRCP(C), FACM, FICC, FACC, FSCAI (USA)

Director, Anand Healthcare Limited

Director Interventional Cardiology & Chairman, Metro Group of Hospitals

Padma Shri, Padma Bhushan, Padma Vibhushan & Dr. B.C. Roy National Awardee by the President of India


Recipient of 'Distinguished Achievement Award of Highest Order' by National Body of Indian Medical Association for performing largest number of Angioplasty/Stenting in the Country

Member, Central Council of Health & Family Welfare, Govt. of India

Member, Regulatory Expert Committee for the Medical Devices, Ministry of Health & Family Welfare, Govt. of India.

Member, Delhi Medical Council, a regulatory body for medical licensing

Please find enclosed minutes of the meeting of Senior Officers of DDA held at Raj Niwas on 27.03.2012, approved by the Hon'ble Lt. Governor, Delhi for appropriate action.


(D. Sarkar)
Commissioner-cum-Secretary

U.O. No.F.3(1)10/FN/MC/DDA/Pt./46

Dated:- 20.04.2012

Copy to:-

1. PS to Lt. Governor for kind information of the Hon'ble Lt. Governor

LG Secretariat

2. PS to Pr. Secretary to Lt. Governor for kind information of the latter
3. Special Secretary to Lt. Governor for kind information
4. Addl. Secretary to Lt. Governor for kind information
5. OSD (RM) to Lt. Governor for kind information

DDA

6. OSD to Vice-Chairman, DDA for kind information of the latter
7. Engineer Member
8. Finance Member
9. Principal Commissioner (Personnel, Housing & Systems)
10. Principal Commissioner (LD, LM & CWG)
11. Chief Vigilance Officer
12. Commissioner (Housing)
13. Commissioner (LD)
14. Commissioner (LM)
15. Commissioner (Personnel)
16. Commissioner (Planning)-I
17. Commissioner (Planning)-II
18. Chief Legal Advisor
19. Chief Accounts Officer
20. Chief Architect
21. Chief Engineer (P, CWG & Elect.)
22. Addl. Commissioner (Landscape)
23. Director (CWG)
24. Project Manager (MPR)
25. Advisor (SA & GR)
26. Advisor/Consultant (NPIIC)
27. Advisor (PR)

Handwritten notes:
Sarkar 17.6
17.7
17.8
17.9

**Minutes of the meeting of Senior Officers of DDA held at Raj Niwas on
27/03/2012 at 10.45 A.M.**

A list of participants is given in the marginal box.

2. Welcoming the participants, especially Shri Mahendra Kumar Gupta, who had

PARTICIPANTS

1. Hon'ble Lt. Governor
- LG Secretariat*
2. Principal Secretary to LG
3. Special Secretary to LG
4. Addl. Secretary to LG
5. OSD (RM) to LG
- DDA*
6. Vice-Chairman
7. Engineer Member
8. Chief Vigilance Officer
9. Principal Commissioner (H,P & S)
10. Principal Commissioner (LD,LM&CWG)
11. Commissioner (Housing/LD)
12. Commissioner (LM)
13. Commissioner (Personnel)
14. Commissioner (Planning)-I
15. Chief Legal Advisor
16. Chief Engineer (P,CWG&Elect.)
17. Addl. Commissioner (Planning)
18. Addl. Commissioner (Landscape)
19. Director (Sports)
20. Director (Personnel)
21. Project Manager (MPR)
22. Advisor (SA&GR)
23. Advisor/Consultant (NPIIC)
24. Advisor (PR)
25. Commissioner-cum-Secretary

recently joined as Commissioner (Personnel), Hon'ble Lt. Governor desired to be apprised of developments in key areas since the last meeting held on 6.3.2012.

3. Hon'ble Lt. Governor asked Commissioner (Personnel) to develop appropriate training programmes for all categories of DDA employees. Hon'ble Lt. Governor also directed that a thorough assessment of the staff of the rank of Assistant Directors and above, based on the criteria of ethical integrity, domain competence and capacity to do unsupervised hard work, should be made within 3 months.

[Action: Commissioner (Personnel)]

4. Hon'ble Lt. Governor stated that access of public to DDA offices should be regulated. Public, who visit Vikas Sadan and Vikas Minar, should be attended to at a designated place on ground floor, unless they have specific reasons to meet some officer, in which case they should be allowed to meet only specified senior

[Action: Advisor (SA&GR)]

5. Vice Chairman, DDA intimated that an application had been filed in Hon'ble High Court of Delhi to allow DDA to go ahead with the auction of 100 flats in the Commonwealth Games Village.

5.2 OSD (RM) to Lt. Governor informed that lawyers of the Developer had objected to DDA's application and requested for more time from the Hon'ble Court to study the matter. The next date of hearing is 18.4.2012. OSD (RM) also stated that as per his information, DDA's Counsel had overlooked some technicalities while filing the application.

5.3 Commissioner (Personnel) stated that completion certificates had been issued for 30 towers. The Hon'ble Lt. Governor has stayed issuing of completion certificates for the remaining 4 towers.

5.4 It was decided that Chief Legal Advisor would consult Addl. Solicitor General of India for filing an appeal before the Division Bench of the Hon'ble High Court challenging the decision of the single judge so that DDA could go ahead with auction of flats.

[Action: Chief Legal Advisor]

6. Hon'ble Lt. Governor mentioned that during his interaction with senior legal experts at the recently held International Conference on Arbitration Law, he was informed that nowadays lump sum payment was made to advocates per case, instead of paying them per hearing.

6.2 Chief Legal Advisor stated that except for Special Counsels and Senior Advocates, all panel lawyers/counsels of DDA were paid a fixed amount per case, including clerkage, and the payment was released stage-wise.

7. Engineer Member intimated that tenders for construction of Sukh Vihar community hall with an estimated cost of ₹ 6 to 7 crore would be issued that day.

[Action: Engineer Member]

8. Engineer Member stated that a meeting had been convened recently to consider inclusion of escalation clause in design-and-build projects of DDA. Details from MES and DMRC, the organisations which have incorporated such escalation clauses, have been obtained. Recommendations regarding inclusion of such a clause in DDA projects would be placed before the WAB at its meeting scheduled next week.

[Action: Engineer Member]

9. Hon'ble Lt. Governor enquired whether power points in the flats being constructed by M/s B.G. Shirke had been provided, as desired by Hon'ble UDM during his visit to the site.

9.2 Engineer Member stated that he would check up and report whether this had been done.

[Action: Engineer Member]

10. Vice Chairman, DDA stated that he had met villagers of Barwala, along with Shri Surender Kumar, MLA. They are not allowing construction work at the site and had also tried to stop allotment of plots under Rohini Residential Scheme of 1981.

10.2 Villagers claimed that few of the 300 applicants of Barwala village had been cleared for allotment of alternative plots. Vice Chairman, DDA assured the villagers that DDA would not have any problem in allotting them alternative plots as soon as recommendations were received from Land & Building Department of Govt. of NCT of Delhi. Shri Surender Kumar, MLA had assured Vice Chairman, DDA that villagers would not have problem in development of plots by DDA in Rohini. Vice Chairman, DDA requested Governor, Delhi to issue directions to Land & Building Department, Govt. of NCT of Delhi treating the case of Barwala village as a special one and sending their recommendations to DDA at the earliest.

10.3 Commissioner (LD) intimated that for the 173 recommendations that had been received from Land & Building Department, GNCTD, a draw had been held last week. Another about 300 plots are available for allotment.

10.4 Hon'ble Lt. Governor stated that Land & Building Department, GNCTD would be directed to attend to these cases urgently.

11. Advisor (SA&GR) stated that a survey had been conducted for identifying vacant lands that could be utilized for construction of EWS DUs. Approximately 206.17 acre of land is available in DDA's inventory for residential purpose. In respect of some of these vacant plots, land use could not be immediately verified. Wherever required, change of land use could be considered. 10 sites, with a total area of approximately 131 acres, have been identified for residential use which could be utilized for construction of a mix of both high end and EWS DUs. Approximately 8000 DUs can be built on these plots.

11.2 Hon'ble Lt. Governor directed that details of plots for which change of land use was required should be prepared.

11.3 Hon'ble Lt. Governor enquired about the number of DUs proposed to be constructed by DDA for in-situ rehabilitation.

11.4 Engineer Member stated that approximately 20,000 DUs would be constructed for in-situ rehabilitation.

[Action: Engineer Member, Advisor (SA&GR)]

12. Engineer Member stated that DUAC had agreed to take up projects for developing public squares.

12.2 Hon'ble Lt. Governor stated that a delegation from Berlin had recently expressed their interest in developing public areas and pedestrianizing streets.

12.3 Vice Chairman, DDA stated that a delegation had recently come from Barcelona and expressed their willingness to design public places. Vice Chairman, DDA suggested that the team from Barcelona could be given Netaji Subhash Place, Pitampura for re-development as there were vacant plots at the site which lends flexibility to the project.

[Action: Engineer Member, Advisor (NPHC)]

13. Hon'ble Lt. Governor directed that projectization approach, which had been discussed on several occasions earlier, should be immediately implemented by DDA. For all projects, time-lines, including dates of commencement and completion of the project, project cost and name of Project Manager, etc. should be indicated.

13.2 Hon'ble Lt. Governor stated that the Authority had decided that for small shopping centres developed by DDA, an expenditure of upto ₹ 10 lakh might be incurred by DDA on repairs, and for larger shopping complexes, the cost would be shared on a 50:50 basis between DDA and market associations. Hon'ble Lt. Governor enquired whether any

initiative in this regard had been taken by Executive Engineers and any proposal prepared till date.

13.3 Engineer Member informed that he had convened several meetings with Chief Engineers in this regard but both Chief Engineers and market associations needed to be motivated further.

13.4 Chief Vigilance Officer suggested that local SDMs, who happened to interact a lot with local residents and market associations, could be associated in the work of re-development of these shopping centres as they could come up with good suggestions.

13.5 Hon'ble Lt. Governor stated that Executive Engineers could go on rounds with SDMs and obtain views of the local people.

[Action: Engineer Member, Advisor (NPHC)]

14. Principal Secretary to Lt. Governor stated that DDA could also think of developing an organizational coordination mechanism of their own. Presently, different departments are transacting business in vertical hierarchy and co-ordination exists at the level of Vice-Chairman only. Ideally, co-ordination centres should exist at lower levels also.

14.2 Hon'ble Lt. Governor cited the example of the coordination mechanism adopted by intelligence agencies.

14.3 Vice Chairman, DDA stated that though some officers had been designated as Project Managers, projectization process was yet to take off.

15.1 Hon'ble Lt. Governor stated that decisions had also been taken for maintenance of common areas of old flats constructed by DDA but the follow up action in this regard was lacking. Hon'ble Lt. Governor cited the example of Singapore where the Government made payment to apartment owners from its budget surplus for undertaking improvement of their apartments.

15.2 Engineer Member stated that instead of initiating projects, most Engineering officers normally provided negative feedback. He stated that he had recently received requests for upgrading the parking area at Hauz Khas village, which was in a very dilapidated condition. However, the suggestion of the concerned Chief Engineer was that since the parking had been allotted by Commissioner (LD), the matter should be dealt by Land Disposal Department.

15.3 Hon'ble Lt. Governor asked Commissioner (Personnel) to call Engineering officers ~~and inform them as the basis of their selection process, to make competent and capable to~~ do unsupervised hard work.

15.4 Hon'ble Lt. Governor asked Vice Chairman, DDA to issue letters of dissatisfaction to the concerned Executive Engineers for not initiating action on decisions taken by the Authority.

[(Action: Engineer Member, Commissioner)]

3. Hon'ble Lt. Governor desired to be apprised of the progress of construction of toilets in DDA parks.

16.2 Addl. Commissioner (Landscape) stated that revised drawings had been prepared and final drawings would be issued this week. Construction drawings will, thereafter be issued, within 15 days, for preparation of estimates by Engineers. Inputs are also being obtained from RWAs regarding location and other aspects as well.

16.3 Engineer Member stated that these toilets would be built departmentally and maintained by RWAs.

16.4 OSD (RM) to Lt. Governor stated that though it was proposed to post *chowkidars* at these toilets, prevention of vandalism in certain localities would be difficult to cope with and suggested that these toilets could instead be given to world class agencies for maintenance and operations.

16.5 Vice Chairman, DDA stated that maintenance through agencies might not be successful as revenue generation from advertisement rights would not be feasible at all sites.

16.6 Engineer Member stated that these toilets would be constructed within four months.

16.7 Hon'ble Lt. Governor stated that construction should be started as soon as possible and a management system should be worked out before completion of the work.

[Action: Engineer Member]

17. Hon'ble Lt. Governor stated that the proposal for permitting amalgamation of institutional plots and necessary amendments in MPD-2021, as required, should be examined.

Dis (MRA)

17.2 Commissioner (LD) stated that amalgamation of small residential plots should also be permissible. Commissioner (LD) cited the example of Rohini where almost 80% of small residential plots measuring 30 sqm. had already been amalgamated.

17.3 Commissioner (Planning)-I stated that this could be considered for residential plots upto a certain size, say 100 sqm., with the same FAR.

17.4 Hon'ble Lt. Governor stated that amalgamation upto 100 sqm. should be considered as, for plots of this size, the FAR is 100 and no setbacks were required.

17.5 Commissioner (Planning)-I stated that for institutional plots, FAR was different for different uses.

17.6 Hon'ble Lt. Governor stated that Dr. Purshottam Lal of Metro Hospitals had bought two adjacent plots and since been requesting for permission for their amalgamation.

17.7 Commissioner (Planning)-I stated that in this case, though FAR would remain the same, there would be changes in setbacks.

17.8 Hon'ble Lt. Governor stated that Dr. Purshottam Lal should be asked to provide the required setbacks and his proposal should be accepted.

17.9 Hon'ble Lt. Governor stated that there was no need of placing this matter before the Authority. He further stated that Hon'ble UDM had suggested that proposals requiring amendment of MPD-2021, which had been examined, should be taken up and placed before the Authority, without waiting for the whole exercise to be completed.

Direct (r)
Director (nra)

[Action: Commissioner (Planning)-I, Commissioner (Planning)-II]

18. Shri R K Jain, Addl. Commissioner (Planning) stated that Army Welfare Organization had requested for allotment of land for group housing for serving and retired defence personnel and widows of ex-servicemen. No land is earmarked in Zonal Plans for such a purpose but land use had been changed for a similar request made earlier.

18.2 Vice Chairman, DDA stated that land near Chhawla and Najafgarh area could be earmarked for the purpose, though Army Welfare Organization would need to acquire the land.

18.3 Commissioner (LD) stated that requirement of land for group housing for serving and retired personnel and widows of ex-servicemen could not be clubbed. For serving personnel, land can be allotted at institutional rates. For retired personnel and widows, a Cooperative Group Housing Society is to be formed and, for according priority in allotment, relaxation of rules is also required from Ministry of Urban Development.

18.4 Hon'ble Lt. Governor stated that this should be intimated to Army Welfare Organization.

18.5 Commissioner (Planning)-I suggested that since there was ample land available in the cantonment area, part of this could be used for group housing for serving personnel.

18.6 Advisor (SA&GR) stated that the Government had not permitted utilization of surplus defense land for developing housing complexes on ownership basis to serving defense personnel.

[Action: Commissioner (Planning)-II]

19. Addl. Commissioner (Landscape) stated that a meeting of the Bio-diversity Foundation would be held shortly. It has been decided that all assets of the Foundation, along with staff, should be transferred from Project Authorities to Bio-diversity Foundation. Presently, the staff is on contract and a separate cadre of Scientists under the Foundation could be considered. Some amendments in rules of Bio-diversity Foundation are also proposed.

19.2 Engineer Member stated that till these amendments were made, the staff would continue to be on contract.

19.3 It was decided that since the Bio-diversity Foundation would be an autonomous entity within DDA, there should be a separate specialized cadre of required Scientists in DDA.

19.4 Hon'ble Lt. Governor stated that a separate budget head for the Foundation should be created.

[Action: Chief Accounts Officer, Addl. Commissioner (Landscape)]

20. Director (Sports) stated that a request had been made to Engineer Member to provide fencing around all the 11 newly developed playfields. He also mentioned that Shri Ranjit Narayan, Spl. Commissioner of Delhi Police, had sent a request in this behalf.

20.2 Hon'ble Lt. Governor stated that the fencing would not be a permanent feature and could be removed as and when the lands were required to be developed for the designated purpose.

20.3 Engineer Member stated that chain-link fencing would be provided for all these playfields.

20.4 Director (Sports) stated that the playfield developed at Kanti Nagar, which was located near a Police Station, had been vandalized and many of the fixtures removed.

20.5 Hon'ble Lt. Governor stated that a meeting has been scheduled on 30.3.2012 with Director (Sports) and other concerned officers to discuss matters regarding utilization charges and introduction of tenure membership at sports complexes.

[Action: Engineer Member, Director (Sports)]

21. Chief Engineer (P, CWG & E) stated that within the next six months, lighting in all DDA parks, which were approximately 1000 in number, would be upgraded. The matter would be placed before the EAC in the meeting scheduled next week and tenders would be called within the next two months. The total project cost would be approximately ₹ 40 crore.

[Action: Chief Engineer (P, CWG & E)]

22. Advisor (SA&GR) stated that out of the approximate 3000 security guards in DDA, training would be provided to those who were trainable and below 55 years of age. Their number would be about 1500.

22.2 Hon'ble Lt. Governor stated that proper training should be provided and these security guards made accountable. If DDA property in their area is vandalized, those responsible should be proceeded against.

[Action: Advisor (SA&GR)]

23. Chief Engineer (P, CWG & E) stated that a detailed note regarding status of UER projects had been sent to OSD (RM) to Lt. Governor.

23.2 Out of the total length of 57.24 km. for UER-I, 46 Km. is for development in Phase II proposed to be taken up in 2013. Work on the remaining 11 km almost complete, except

for a stretch of 2.64 kms. - from Senior Secondary School, Sanoth to Western Yamuna Canal. Problems had been encountered with regard to underground DJB pipeline and the project was delayed by nearly 1.5 years. ₹ 10.6 crore has been paid to DJB for shifting the pipeline and this section would be completed in 1.5 years. No new contract has been awarded for UER-I.

23.3 Tenders would be issued within 10 days for construction of 6.8 km. of UER-II from Western Yamuna Canal to Kanjhawala road. The work for construction of road from Delhi-Karnal railway line to Karnal road has already been awarded and would be completed in two years.

23.4 Engineer Member stated that permission had been received to connect UER-II with Karnal road.

23.5 A flyover would be required to be constructed over Karnal railway line. A consultant has been engaged and drawings received.

23.6 Engineer Member stated that a conscious decision has been taken to provide a gradual incline to the flyover to allow plying of cycles.

23.7 Discussions have been held with Irrigation & Flood Department, GNCTD regarding construction of five bridges over drains. Demand for consultancy would be raised shortly. DDA would construct two of these bridges and Irrigation & Flood Deptt., GNCTD, the remaining three.

23.8 Tenders for the road from NH-II to Dichaun Kalan would be issued in the next 10 days.

23.9 For UER-III, work would be awarded shortly for the road from Western Yamuna Canal to Prem Adhaar and work would be completed by December, 2013.

23.10 Hon'ble Lt. Governor stated that these details should be presented in a power point format.

23.11 Chief Vigilance Officer suggested that cycle tracks, along all roads in Delhi, should be clearly marked, like it is done in Chandigarh, to motivate people to utilize them for cycling.

[Action: Engineer Member]

24. Engineer Member stated that the matter regarding laying of the water pipeline at Dwarka had been discussed with DJB. It was decided that laying of pipeline should be confined to the right of way. Rehabilitation of affected persons would be ensured by DDA.

[Action: Engineer Member]

25. Commissioner (LM) stated that due to MCD elections, action on removal of unauthorized structures was presently suspended.

25.2 Programme for demarcation of land for Ambedkar University has been fixed with ~~the concerned authorities. Boundary marks would be fixed at the site during demarcation.~~

25.3 Vice Chairman, DDA stated that demand letter should be issued subject to change of land use.

25.4 Hon'ble Lt. Governor stated that this should be done so as to enable the University authorities to start soil testing and preparing architecture designs.

25.5 Hon'ble Lt. Governor asked Commissioner (LM) to intimate the progress of site demarcation at the next meeting.

[Action: Commissioner (LM)]

26. Commissioner (LM) stated that the site earmarked for allotment to National Institute of Technology was not found suitable and an alternative site needs to be located.

26.2 Hon'ble Lt. Governor stated that available land at Narela could be earmarked for the purpose.

Director (P&N)
P-1/II

[Action: Commissioner (Planning)-I]

27. Advisor (SA&GR) stated that action was being taken for providing IT systems for project management and conversion cases. An agreement will be signed with Info Jyoti for management of this pilot project. Agreement will be signed with BIS for preparing RFP for developing a software for conversion cases. Process analysis and mapping is being done by BIS.

[Action: Advisor (SA&GR)]

28. Advisor (SA&GR) stated that biometric cards for cashless medical scheme for DDA employees were being issued. For fast track clearance system of OPD bills, a separate unit has been formed. This facility will be inaugurated by Vice Chairman, DDA on 2.4.2012. Commissioner (Personnel) has been asked to provide the required manpower.

[Action: Commissioner (Personnel)/Advisor (SA&GR)]

29. Advisor (SA&GR) stated that public complaints were received in DDA from 10 sources. Presently, UIDs are assigned to LG Listening Post, VIR and SFU cases. UIDs are planned to be introduced for complaints received from other sources. Advisor (SA&GR) would seek assistance of Advisor (PR) in the matter.

29.2 Hon'ble Lt. Governor stated that a procedure should be initiated to follow up all such cases online/over telephone.

29.3 Advisor (SA&GR) stated that Vice Chairman, DDA has approved a system for proactive redressal of grievances. Orders in this regard would be circulated shortly.

[Action: Advisor (SA&GR), Advisor (PR)]

30. Advisor (SA&GR) stated that for the security of DDA offices at Vikas Sadan and Vikas Minar, aspects relating to manpower and automation were being examined. ECIL has been issued work order for installing CCTVs which would be completed in approximately six months.

30.2 For providing training to manpower, especially to manage visitors to DDA offices as the volume of footfalls is very high, the matter has been discussed with Director (Training).

30.3 Hon'ble Lt. Governor stated that the volume of footfalls was high as public was required to visit DDA offices repeatedly for resolving matters. Check lists should be prepared for processing all cases. Conference rooms should be constructed at the lobby level and concerned officers should meet the public in these designated areas.

30.4 Chief Vigilance Officer stated that all forms should be revised to conform to check lists.

30.5 Vice Chairman, DDA stated that these forms should be available on DDA's website for downloading.

[Action: Advisor (SA&GR)]

31. Chief Vigilance Officer stated that presently Groups C & D employees were not submitting property returns which should be made compulsory. Initially, they may be asked to intimate past dates of acquisition of property and, thereafter, annual returns should be submitted.

31.2 Hon'ble Lt. Governor stated that this should be examined.

[Action: Chief Vigilance Officer]

32. Chief Vigilance Officer stated that the Divisional Commissioner has been requested to conduct a demarcation of Khirki Village to dispose of a CVC reference.

32.2 Hon'ble Lt. Governor stated that a copy of this letter should be given to Addl. Secretary to Lt. Governor to follow up the matter with the Divisional Commissioner.

[Action: Chief Vigilance Officer]

The meeting ended with a vote of thanks to the Chair.
