

OFFICE OF THE DIR (Pig.)  
MPR/TC, D.D.A. N. DELHI-2  
Dy.No. 6-125  
Dated: 14-9-12

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# FEDERATION OF CO-OPERATIVE GROUP HOUSING SOCIETIES-DWARKA LTD., REGN. NO. 2/FED/GH/SW

1017, RAJNIGANDHA APARTMENTS, PLOT No. 4, SECTOR 10, DWARKA, NEW DELHI-110075

1708  
30/7/12

SPEED POST

Mr Tejender Khanna,  
Hon'ble Lt. Governor of Delhi,  
6-Raj Niwas, New Delhi-110054

Sub: The Plight of Senior Citizen in Dwarka Sub- City.

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24/7  
मदमाक वाजना (शरणा 168-VIP)  
शरणी संख्या (पत्र)

Respected Sir,

The Federation of Co-operative Group Housing Societies-Dwarka Ltd. is the only apex body of around 300 Co-Operative Group Housing Societies(CGHS) in Dwarka. The Federation has played a pivotal role for overall development and improvement of welfare activities of the public as a whole in Dwarka.

A sizable number of Senior Citizen are residing in Dwarka and they are retired from Government Service or private service. This category of persons life is very vulnerable. The National or State Governments are giving importance to uplift the condition of this category of people but facilities are lacking or not extended to Dwarka.

Sir, Dwarka comprises of so many Parks in all the sectors. One district Park and number of small Parks are developed in each sector. There is a scope for launching "Senior Citizen Centres" one each in all the sectors by constructing two rooms with toilet in any of the Parks. All the district Parks are provided with tube wells so that water is not a problem to the toilet. This scheme may start with at-least three sectors viz, Sectors 6,11 and 23. These centres can offer special events to accommodate Senior Citizen including -arts & crafts, oil painting, cards, entertainment & social dancing, clubs, nutrition programme, volunteer programme etc. For starting these Centres" Park Advisory Board " can be set up with representatives of DDA,MCD and Senior Citizen Association. The Senior Citizen Association can manage the day-to-day affairs as per the set guide lines.

The Senior Citizen Association of Dwarka is a big umbrella of Senior Citizen in Dwarka and the President of this Association has already mooted the proposal. The copy of his representation is placed at annexure-1 for your kind perusal.

I would request you look into the above proposal sympathetically considered and favourable orders may please be issued:

With Respectful Regards

21/07/2012

Yours Sincerely,

(C.M. Mathew)  
President

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Com/BJ-DI Invt.  
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AC (W/P)

20/7/2012

21/7/12  
Director (Pig) Dule.

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Copy to Mr. Y. J. Singh  
Date: 27/07/12

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SS 624  
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W.C.D.D.A.

(Signature)

# SENIOR CITIZENS ASSOCIATION , DWARKA

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(Regd. No. S/66933/2009)

3/3/12

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Ref: SCAD/welfare/06/2012

June 30, 2012

Smt. Sheila Dikshit,  
Hon'ble Chief Minister of Delhi,  
New Delhi-110002

## PROVISION OF RECREATION CLUB & FACILITIES FOR SR. CITIZENS AT DWARKA

Respected Madam,

Dwarka Sub City is having a very large population of Sr Citizens but the Sub City has not been provided with any recreational facilities for this population. Association had approached you in this context in Dec 2012 and my representation vide letter No. SCAD/welfare/14/2010 dated 24.12.2010 (enclosed).

Madam, the contents of the above letter are self explanatory. The Sr Citizens are disillusioned as the State has not paid attention to their cause till today.

It is estimated that each Sector of Dwarka has a population of about 30,000 even with a conservative estimate, 30% of this are Sr Citizens viz each Sector elderly population of about 9000. You will appreciate that it is a fairly large number and should legitimately draw attention of the Government.

In Dwarka the vast population of retired/elderly persons is confined to houses. This loneliness coupled with Elder Abuse (which is very high in Delhi as per HelpAge India Survey 2012) is causing depression resulting in serious ailments. It is imperative that they are provided with some facilities and space to share feelings to create diversion from Social Isolation.

The Sr Citizens Association, Dwarka once again approaches you to request for the **Provision of Recreation Clubs in each Sector of Dwarka** and further request necessary directions be issued to the concerned authorities.

Thanking You,

Yours Sincerely,  
For Senior Citizens Association, Dwarka

  
(Balbir Singh Yadav)  
President



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# FEDERATION OF CO-OPERATIVE GROUP HOUSING SOCIETIES-DWARKA LTD., REGN. NO 2/FED/GH/SW

1017, RAJNIGANDHA APARTMENTS, PLOT No. 4, SECTOR 10, DWARKA, NEW DELHI-110075

Mr. Tejender Khanna,  
Hon'ble Lt. Governor of Delhi  
6, Raj Niwas, New Delhi-54

July 20, 2012

Subject: Regarding the Tariff Schedule with revised Tariffs concerning Co-operative Group Housing Societies.

Respected Sir,

We, the Federation of Co-operative Group Housing Societies-Dwarka Limited (Federation) represent approximately 400 Co-operative Group Housing Societies (CGHS) of the Dwarka sub-city termed as the sub-city of the new millennium comprising of more than 100000 residential units and is the biggest and the finest sub-city in Asia with good infrastructure and facilities.

- 1) We would like to invite your attention to the recent Tariff Schedule issued on 26.06.2012 with revised tariffs made applicable from 01.07.2012 with regard to domestic tariff for Cooperative Group Housing Societies (CGHS) with the overall increase in tariff to the extent of 20.87% and a surcharge of 8% on the revised tariff approximating to a hike of 22.54%
- 2) In respect of tariff for Cooperative Group Housing Societies (CGHS) complexes, the Commission had in tariff schedule of its earlier Orders specified that billing for energy charges would be slab-wise, for the first 44.4% of consumption, next 44.4% of consumption and next 11.2% of consumption as per slabs in the domestic category.
- 3) The Commission, in this tariff Order has revised the slab structure of the domestic consumers to consider first 60% of the consumption at 0-400 slab and remaining 40% consumption in above 400 slabs.
- 4) Most of the Cooperative Group Housing Societies are in Single delivery point on 11 kV and as per the revised tariff for CGHS  
First 60% 20 Rs /kW/month 480 Paisa/kWh  
Next 40% 20 Rs /kW/month 640 Paisa/kWh  
In case of cooperative group housing societies having independent connection for common facilities through separate meter, energy charges shall be billed at highest slab tariff for domestic category. Rebate of 10% is admissible on energy charges

- 351
- 5) We understand that commission's role has been pivotal to determine the tariff for electricity and to promote competition, efficiency and economy besides making avenues for private sector participation and to ensure a fair deal to the customers. We understand that the current proceedings are gradually shifting focus towards introduction of Time of Day (ToD) to generate additional revenue to compensate the reduction in revenue on account of lower tariff during off-peak hours and would soon target domestic customers as well.
  - 6) We the weaker section of the Delhi populace with meager incomes are already being burdened by constant hikes from commodities to fuel besides the effects of raising taxes, reeling inflation, rupee devaluation and raising bank interests. We expect much rational tariff well within the reach of common man based on the volume of the electricity handled by DISCOMs and urge the commission to promote competition and break monopoly by allowing supply of electricity in the same geographical area by more than one licensee. Such a practice of Open Access is common in Maharashtra and has benefitted the common man and improved the power supply thereby eliminating the need for DG back up and huge capital expenditure.
  - 7) The private DISCOMs have so far not improved the electricity situation and have adapted to keeping a deaf ear to unending power cuts while it appears their only motive is to fleece the Delhi consumers.
  - 8) With DISCOMs tainted as notorious and a non pro-consumer in the minds of Delhi citizens, we recommend the commission to consider the wheeling charges based on voltage and also allow DISCOMs as transporter and claim only transportation charges to facilitate electricity through generating companies for all single delivery point consumers.
  - 9) It is pertinent to highlight that Cooperative Group Housing Societies have been given a Single Delivery Point (SDP) electrical connection of 11 KV at a designated point within their premises and the onus of onward delivery rests with the respective management committees of these societies to not only absorb the capital expenditure towards setting up of transformers, LT Panels, feeder pillars, ancillary lines and energy meters but also to maintain the infrastructure at no profit and no loss basis.
  - 10) While Single Delivery Point eased the workload of DISCOMS towards maintenance and operational issues by reduction of manpower and resources and facilitated single access to billing, the Cooperative Group Housing Societies in turn had to absorb the sub-distribution losses (Annexure-I, in which T&D losses as per DERC press release is 8-12%), maintain and replace the infrastructure, incur administrative cost towards recruiting professional staff and for managing billing and collection. Hence the need for distinctive rebate for Domestic CGHS category in tariff considering the facts put forward. The commission also needs to recommend incentives for Cooperative Group Housing Societies for efficient management of the sub-distribution mechanism.
  - 11) The earlier rebate given to Domestic 11KV CGHS Single Delivery Point Connection consumers at 15%, has been reduced to 10%, without considering the above mentioned facts are totally irrational and should be enhanced to at least 30% so that

the tariff for consumers getting supply at higher voltages is lower than that for lower voltages, thus providing benefit to the HT consumers. This is on account of the fact that cost of supply at higher voltage due to negligible AT&CL is comparatively lower than that for lower voltage. Further, the expenses on Repair & Maintenance, sub metering, billing & collection etc. is being borne by CGHS. A brief overhead is annexed as Annexure-II.

- 12) Since the MYT needs to address the broader perspective and not just based on the past performance of the DISCOMs, we request the commission to enforce supply of un-interrupted power supply with accountability of DISCOMs to offer quality power at reasonable tariffs.
- 13) Electricity is an essential service and a fundamental right to the livelihood of each citizen. While there is a vast gap between demand and supply of electricity, there is a growing electricity demand and the need for effective and customer oriented policy roadmaps. We request the commission to implement stringent guidelines towards the DISCOMs to ensure that Cooperative Group Housing Societies are catered with un-interrupted power supply to make the community living a success.
- 14) Further, the commission should mandate DISCOMs and bring in reforms to pass the benefit of Tariff to all Single delivery point consumers of Cooperative Group Housing Societies for opting HT as against normal LT tariff. Such a structure is prevalent in other states and can be referred to UPERC / HERC for finer details. It would be worthwhile for DERC to conduct customer awareness campaigns as being done in the case of UPPCL / PVVNL / DHBVNL to educate bulk consumers.

Federation of CGHS-Dwarka limited is known to be representing a radical group of intellectual consumers representing the residents to ensure community living a success by creating state of the art facilities for a comfortable living. As such we have already enabled the sub city with world class fiber to the home infrastructure and have been the first and foremost to promote connected communities on an operator agnostic network. Availability of reliable power supply is an important tool for socio-economic development for a nation and as such is also the top priority for the federation to ensure critical applications like public health, security, traffic control, public services and electricity distribution

In the light of the above facts, we request you to take appropriate actions for the raised issues. We also request you to kindly give a 30% rebate to the Domestic 11kV CGHS Single Delivery Point Connection consumers or allow them to buy power directly from GENCO

Thanking You,  
Yours truly

  
E. M. Mathew.

President

With kind regards,

# What are Aggregate Technical and Commercial (AT&C) Losses?



37-1

AT&C losses are Aggregate Technical and Commercial losses. These have two components:

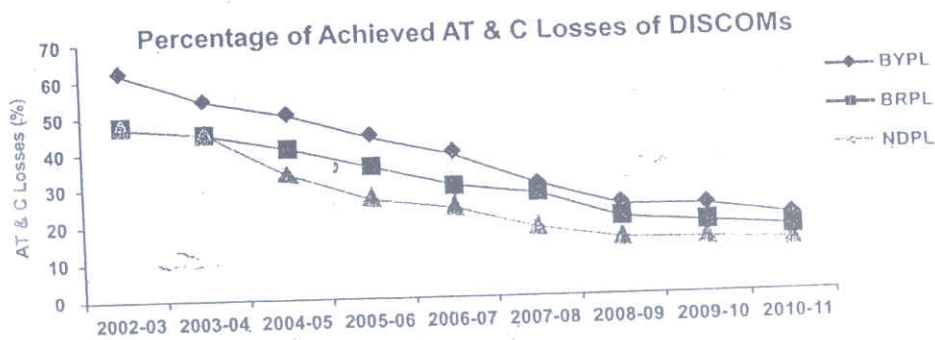
- (1) Technical loss and
- (2) Commercial loss

Technical loss is inevitable and is due to flow of power in the transmission and distribution system. This should normally be in the range of 8-12% considering the Indian networks.

Commercial loss is due to theft of electricity, deficiencies in metering, mis-use of category on realization of revenue etc.

## How have the losses reduced?

Before privatization in the year 2002-03, the AT&C losses were about 57% and 48% for BYPL and BRPL/NDPL respectively which resulted in almost half of the energy being lost on the way. These have progressively been reduced to approximately 14-20% for various DISCOMs, as given below:



- \* Figures for FY 2002-03 to 2007-08 are as per DERC Annual Report 2007-08
- \* Figures for FY 2008-09 to 2010-11 are provisional and yet to be trued up/approved by the Commission

## What is the impact of loss reduction?

Savings from AT & C loss reduction mitigates to some extent the impact of escalating operating costs and progressively higher quantum and costs of power purchase to meet growing power needs, resulting in lesser burden on the consumer.

Issued In Public Interest by  
**DELHI ELECTRICITY REGULATORY COMMISSION**

